



Transportation Services
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**PIERCE COUNTY ANDERSON ISLAND FERRY COMMITTEE
MEETING NOTICE & AGENDA**

January 10, 2008

The regular meeting of the Pierce County Anderson Island Ferry Committee will be held on **Thursday, January 10, 2008 beginning at 9:30 a.m.** The meeting will be held at the Tacoma Mall Plaza Building, 2702 South 42nd Street, Suite 201, Tacoma, Washington 98409.

AGENDA

- I.** **Call to Order.**
- II.** Action **Introductions.**
- III.** Action **Steilacoom II Lease.**
- IV.** Action **Hard Landing (s).**
- V.** Action **Communications:**
 Real time communications during ferry anomalies.
 Rumor abatement.
 Follow-up.
- VI.** Action **Ferry Times:**
 Ketron Island - limited runs.
 Early/late departures, arrivals.
- VII.** Action **Commuter Rates:**
 Three-wheel fares.
- VIII.** Action **Ticketing Issues.**
- IX.** Action **Anderson Island Dock Camera.**
- X.** Action **Customer Service Issues:**
 Communication between crew and passengers.
 Inconsistencies.
 Disrespectful behavior.
 Crew name tags.
 Crew availability during crossings.
- XI.** Action **Temperature of Ferry:**
 Cabin temperatures - medical issue.
- XII.** Action **Data Requests:**
 Performance Measures.
- XIII.** Action **Open/Public Comments.**
- XIV.** **Next Meeting.**
- XV.** **Adjourn.**

MICHAEL D. ESHER
Ferry/Airport Administrator
Pierce County Public Works & Utilities

