

2019 Performance Audit Work Program

New and Continuing Projects

<i>Title</i>	<i>Subject Areas</i>	<i>Description</i>	<i>Timeline</i>	<i>Est. Cost (% budget)</i>
Broadband Access and Speed	<ul style="list-style-type: none"> Countywide Information Technology Economic & Infrastructure Development 	Countywide broadband study and evaluation that examines and makes recommendations that would increase broadband access and speed, especially in the rural areas of Pierce County.	April 2019	\$83,000 (40%)
911 Response Times	<ul style="list-style-type: none"> Public Safety – Sheriff 	Analyze 911 Police Response Process and Times	August 2019	
Risk Assessment	<ul style="list-style-type: none"> Countywide 	Identify audit topics based on potential to improve services and reduce risk of loss to the County	November 2019	\$25,000 (\$12%)
Affordable Housing	<ul style="list-style-type: none"> Human Services 	Identify options and opportunities for financing affordable housing in the County.	August 2019	\$25,000 (12%)
Jail Population	<ul style="list-style-type: none"> Public Safety – Corrections Public Safety - Courts 	Evaluate effects of Pretrial Services Program on Jail Population	December 2019	Staff
County Services for Non-English Speakers	<ul style="list-style-type: none"> Countywide Customer Service Public Safety – Courts 	Review interpreter and translation services for best practices	December 2019	\$25,000 (12%)
Leave Policies	<ul style="list-style-type: none"> Human Resources 	Review of County leave policies and comparison with other jurisdictions	2020	\$15,000 (8%)

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Implementation Reports

<i>Title</i>	<i>Subject Areas</i>	<i>Completed Date</i>	<i>Timeline</i>
Airport: Fuel Service Options (Thun Field) & Hangar Lease Rates (TNA)	<ul style="list-style-type: none"> Economic & Infrastructure Development 	July 2017 & August 2017	
Surface Water Management Rates	<ul style="list-style-type: none"> Public Works and Utilities 	October 2015	March 2017
Centralization and Shared Services	<ul style="list-style-type: none"> Countywide Information Technology Finance Administration 	April 2015	
Public Works Safety and Claims Management	<ul style="list-style-type: none"> Public Works and Utilities Human Resources – Risk Management 	March 2014	
Evaluation of Misdemeanor Jail Rates	<ul style="list-style-type: none"> Public Safety - Corrections 	October 2013	
On-Call Employees	<ul style="list-style-type: none"> Countywide Human Resources 	January 2013	
Natural Resource Management	<ul style="list-style-type: none"> Parks and Recreation Public Works and Utilities 	October 2012	
Information Technology	<ul style="list-style-type: none"> Information Technology 	2020	